

**MOBILE NUMBER PORTABILITY**

- 1.1. Subject to the successful porting of the Mobile Number to the RNO, we/I request the DNO to terminate the voice / data / fax services on the Mobile Number with effect from the Requested Cut-over Time. The continuation of other services provided by the DNO, if any, shall be subject to the applicable terms and conditions for such services of the DNO.
- 1.2. We/I request the DNO and the RNO to effect the porting of the Mobile Number to the RNO's network with effect from the Requested Cut-over Time.
- 1.3. We/I understand that the porting of the Mobile Number does not affect our/my obligations owing to the DNO incurred prior to the successful porting of the Mobile Number under the applicable service terms and conditions of the DNO.
- 1.4. The Requested Cut-over Time is subject to the DNO's confirmation of the details herein and the technical arrangements between the DNO and the RNO in accordance with the Code of Practice related to the Implementation of Mobile Number Portability issued by the Telecommunications Authority. For the purposes of effecting the arrangements as detailed in paragraphs 1 and 2 herein, the RNO is hereby expressly authorized to change the Requested Cut-over Time as the RNO may reasonably consider appropriate.
- 1.5. The porting of the Mobile Number must be completed within 180 days of the application submission. In the event of the Mobile Number not being ported to the RNO's network due to incomplete, wrong or false information provided by us/me or any grounds beyond the reasonable control of the RNO, the RNO has the right to cancel this porting application. Fees, once paid, will not be refunded.
- 1.6. Except for any liability which cannot be excluded by law, we/I agree that the DNO and the RNO will not be liable to us/me or any other party in contract, tort or otherwise for any loss or damage suffered by us/me or any other party howsoever arising from or in relation to this application and the related number porting arrangements.
- 1.7. We/I agree and authorize that our/my personal data disclosed herein may be transferred to all relevant parties who may require access to our/my personal data in connection with this application and we/I understand that we/I may request access to and corrections of our/my personal data.
- 1.8. We/I confirm and declare that all information provided herein by us/me are accurate and correct and we/I shall be wholly liable for and shall fully indemnify each of the RNO and the DNO against any costs, claims, demands, liabilities and expenses resulting from our/my breach of this clause.
- 1.9. We/I agree that no request for cancellation of this porting application will be entertained after 17:00 on the day immediately before the Requested Cut-over Time.