



Terms & Conditions: T&C-T09

Terms & Conditions of Hang Seng Bank Offer on Birdie Mobile Student Monthly Plans

1. Hang Seng Bank Offer (“the Offer”) on Birdie Mobile Student Monthly Plans provided by Birdie Mobile Limited (“the Company”) are only applicable to Green Banking customers of Hang Seng Bank Limited (“Hang Seng”) who are local or overseas students with valid student identity document and under the age of 26.
2. Customers can subscribe to the Offer upon redemption of the Hang Seng promotion code (“the Code”) and using eligible Hang Seng credit card (“Eligible Hang Seng Credit Cards”) for monthly autopay of their monthly fee payment. Eligible Hang Seng Credit Cards include Hang Seng MPOWER Cards and University/ College Affinity Credit Cards.
3. Promotion period starts from 12 August 2019 to 31 October 2020 (both dates inclusive). The Code is valid during the promotion period only and Code redemption after the expiry date of 31 October 2020 will not be accepted.
4. Customer’s age is based on the subscription date to the Offer (by month and year only).
5. Customer is required to provide his/her school name (if applicable) and upload a soft copy of his/her student identity document for subscription to the Offer.
6. At the request of the Company, Customers are required to submit proof of identity including but not limited to the copy of their Identity Card/passport and student identity document. The Company reserves the right not to provide the services until the Company has established the truth or correctness of the documents furnished by the Customers.
7. Once a Customer’s student identity is verified by the Company, the Customer will be entitled to any monthly plans under the Offer until the Customer reaches the age of 26.
8. If the Customer’s student identity document and/or school information (if applicable) is found to be invalid, false or incomplete; or, the Customer’s age is found to be 26 or above:
9. the Customer will automatically be switched to other Birdie Mobile Monthly Plan (which is with the closest monthly fee to the Offer) starting from the next Bill Start Date; and
10. the Customer will not be eligible to subscribe to the Offer or the Birdie Mobile Student Monthly Plans thereafter.
11. The Offers cover different monthly plans and Customers can change from one monthly plan to another monthly plan of the Offer within the promotion period only. Customers must input the Code and continue using the Eligible Hang Seng Credit Card for monthly autopay of their monthly fee payment when they change to another monthly plan of the Offer.
12. When the Customer reaches the age of 26 (by month and year only), the Customer will automatically be switched to other Birdie Mobile Monthly Plan (which is with the closest monthly fee to the Offer) starting from the next Bill Start Date.
13. Roaming data Day Pass(es) will be given to the Customers’ account within 7 working days after the Customer has successfully made payment for the monthly fee each month.
14. Roaming data Day Pass(es) must be used within the specified validity period or will otherwise expire.
15. For Customers who newly subscribe to the Company’s mobile service, they cannot enjoy the Offer in conjunction with other offers except Rewards for Referees under the Birdie-Get Birdie referral programme only.



16. For Customers who are currently subscribing to the Company's mobile service, they need to change
17. their monthly plan to the Birdie Mobile Student Plan and their monthly payment method to using Eligible Hang Seng Credit Card for monthly autopay of their monthly fee payment to enjoy the Offer.
18. The Offers cannot be transferred to any third party and is neither refundable nor exchangeable for cash.
19. The Offers are subject to Terms and Conditions of Mobile Service Plan (T&C-T02) and Terms and Conditions of Birdie Mobile Student Plans (T&C-T08). Please refer to <https://www.birdie.com.hk/mobile/tnc/> for details.
20. All offers and services are subject to relevant terms and conditions.
21. The Company reserves the right to make the final decision relating to the Offer and any dispute thereof and may change the terms and conditions without prior notice.
22. Each service in the service plan is subject to the general terms and conditions of the Company and the terms and conditions of the service plan.
23. These terms and conditions have been translated into Chinese. If there is any inconsistency between the English version and the Chinese version, the English version shall prevail.