

Terms & Conditions: T&C-T13

Terms and Conditions of Data DOUBLE UP New Subscription / Plan Upgrade Offer

1. The Data DOUBLE UP New Subscription / Plan Upgrade Offer (“the Offer”) on Birdie’s monthly plan provided by Birdie Mobile Limited (“the Company”) is applicable to anyone who is new subscribing or upgrading to the Company’s designated HK\$160 15GB or above standard plan during the promotion period.
2. The Offer eligibility and rewards:
 - a. A new subscriber can enjoy an extra 15GB data each month in the first three months (total 45GB) upon successful subscription to Birdie 15GB or above Standard Plan using the promotion code.
 - b. Existing Birdie’s user can enjoy an extra 15GB data each month in the first three months (total 45GB) upon successful upgrade to Birdie 15GB or above Standard Plan using the promotion code in “Gift Box” of Birdie Mobile App.
3. The quota is limited, first come first served, while stocks last. The Company does not guarantee that all newly subscribed or existing customers who upgrade to the Company’s designated HK\$160 15GB or above standard plan will enjoy the Offer.
4. Rewards will be released to the eligible customer within seven working days upon every monthly successful payment. The customer must remain subscribed to the Company’s services and subscribed to the same standard plan in the first three consecutive months.
5. Promotion period from 5 May 2020 till 1 June 2020 (both dates inclusive). Code redemption after the expiry date of 1 June 2020 will not be accepted.
6. Each customer can only use the Offer once. Repeated use of the promotion code by the same customer will not be accepted.
7. The Birdie 4G 42Mbps 15GB Monthly Plan (Monthly fee: HK\$160/month) includes the following services: (i) 15GB of 4G 42Mbps local data per month, (ii) unlimited 4G 42Mbps local data during Owl Time (every day from 1:00a.m. to 6:00a.m.), (iii) unlimited thereafter local data usage up to 128Kbps after the 15GB local data is fully consumed in the month, (iv) Unlimited local voice call minutes per month, and (v) intra SMS, voicemail, call forwarding, call number display, call waiting and conference call.
8. Customers who are newly subscribed to the Company’s mobile service as new users or existing customers, cannot enjoy the Offer in conjunction with other offers, except for Rewards for Referees under the Birdie-Get Birdie referral programme.
9. Existing customers must change to HK\$160 15GB or above standard plan to enjoy the Offer.

10. If existing customers are using other offers, customers must give up other offers in use before redeeming this Offer. Regardless of whether the customer successfully redeems this Offer, the original offer will be forfeited and no longer available to the customer.
11. If the customer change to another standard plans under HK\$160 or any student plans provided by Company or terminates the mobile service during the first three months of subscription, the Offer will be forfeited and no longer available to the customer.
12. Customers who are carrying over their existing number to the Company are advised to pay attention to the terms of their contracts with their current telecom service operator to avoid any penalties that may be imposed by their current telecom service operator.
13. In the event of the mobile number not being transferred to the Company's mobile service due to incomplete, wrong or false information provided by the customer or any grounds beyond the reasonable control of the Company, the Company has the right to cancel the relevant porting application. All offers will be forfeited without compensation and the Company shall will not be therefor.
14. The Offer cannot be transferred to any third party and is neither refundable nor exchangeable for cash.
15. The Company's mobile service is subject to relevant terms and conditions. Please refer to <https://www.birdie.com.hk/mobile/tnc/> for details.
16. The Company reserves the right to make the final decision relating to the Offers and any dispute thereof and may change the terms and conditions without prior notice.
17. These terms and conditions have been translated into Chinese. If there is any contradiction or discrepancy between the English and Chinese versions, the English version shall prevail.