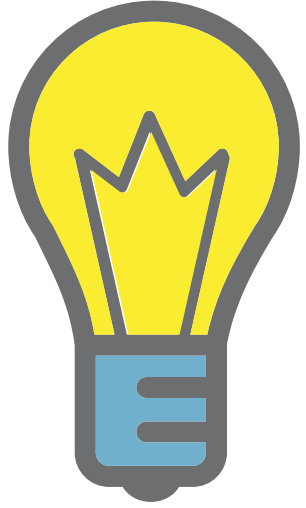


## Simple Steps to Activate your eSIM



**Please note:**

Ensure your mobile device is connected to the intranet to activate your eSIM.

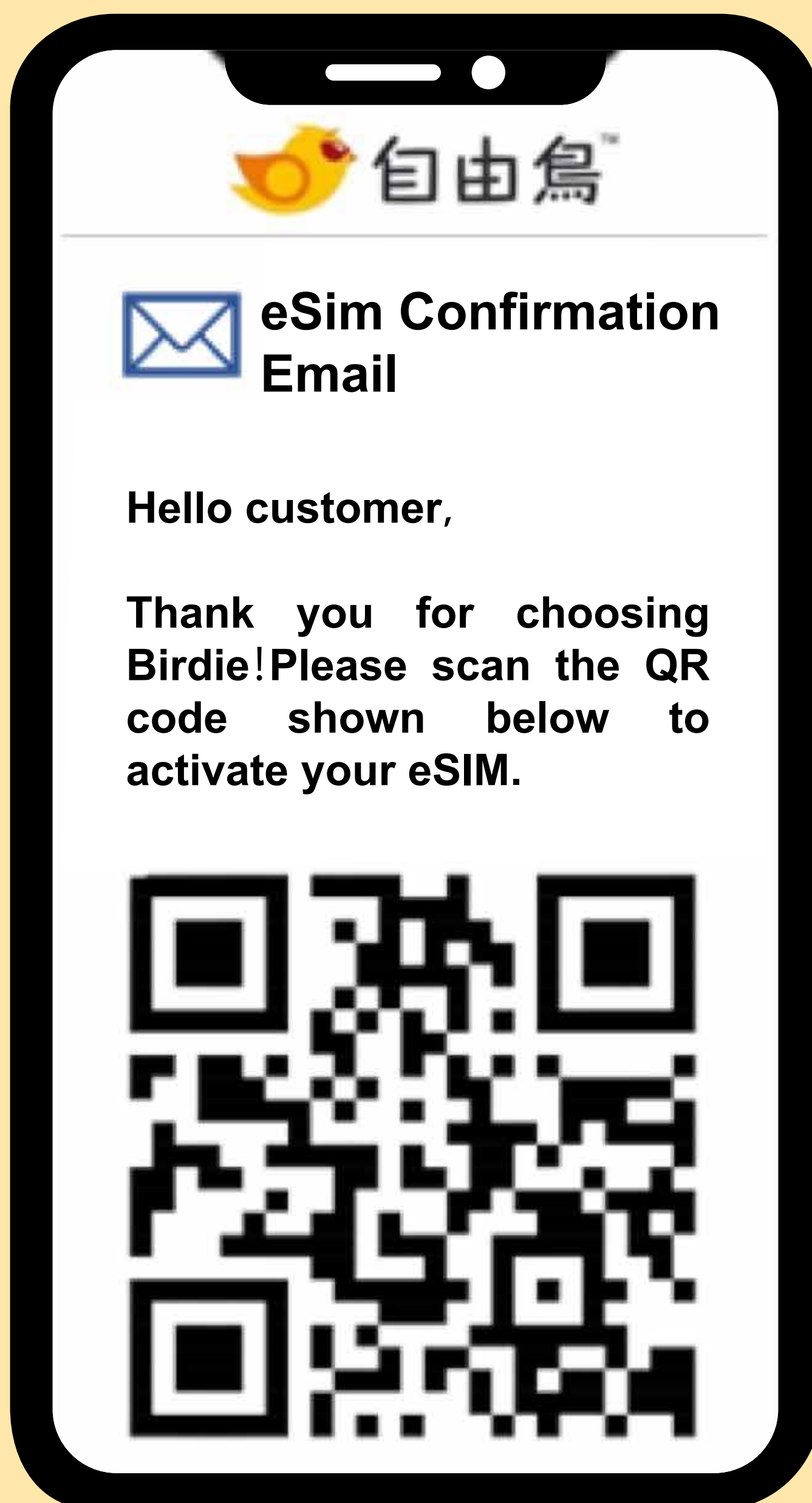
Select your device:

**iOS**

**Android**

# Adding eSIM to your iOS mobile device

1. Open the confirmation email with the eSIM QR code on another device



2. Open the “Camera” and scan the QR code

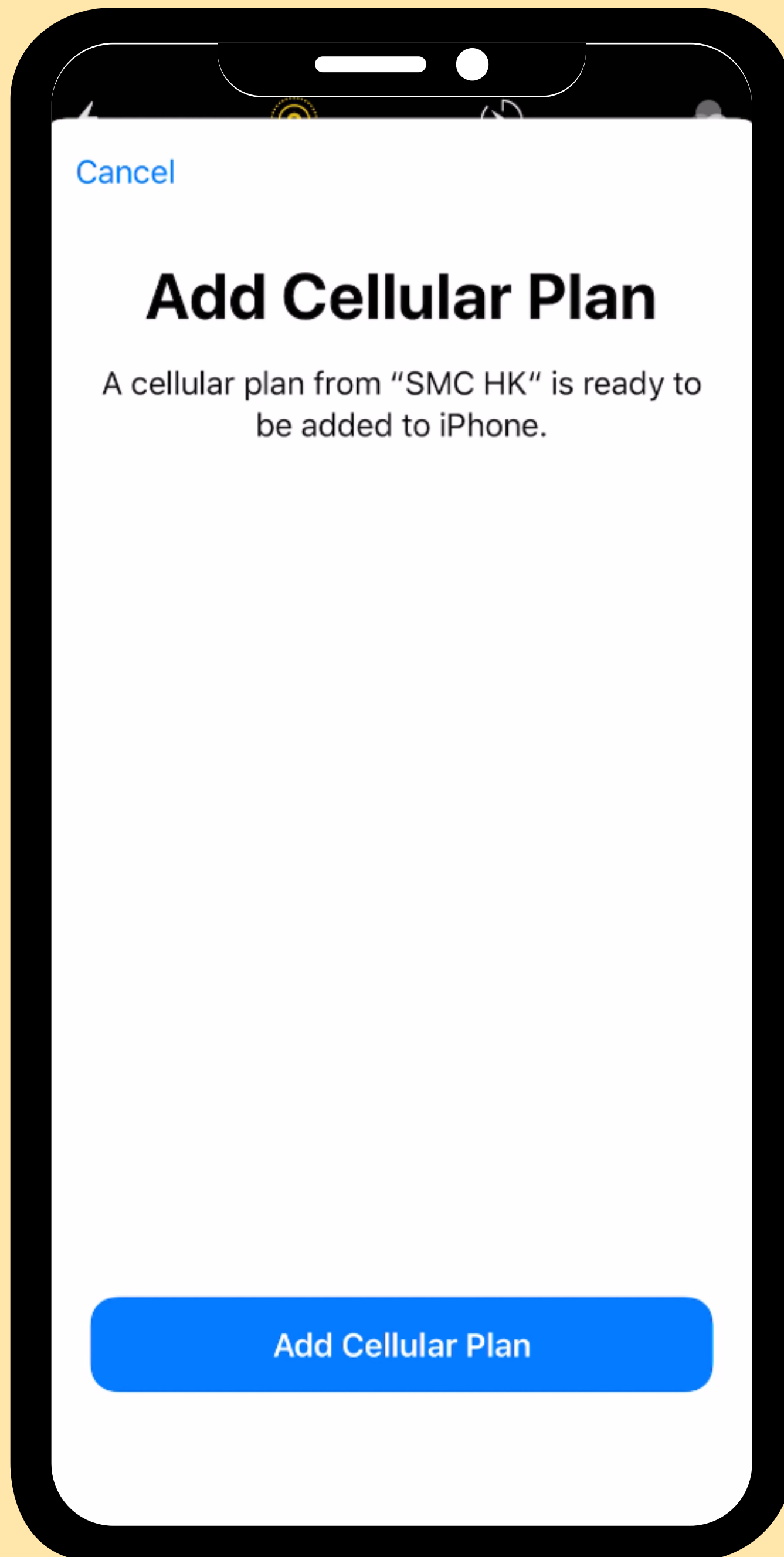


**3.** When the “Cellular Plan Detected” notification appears, tap it

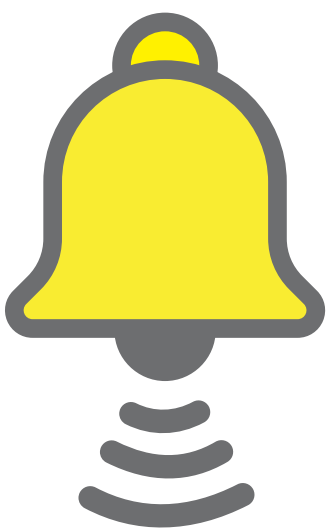
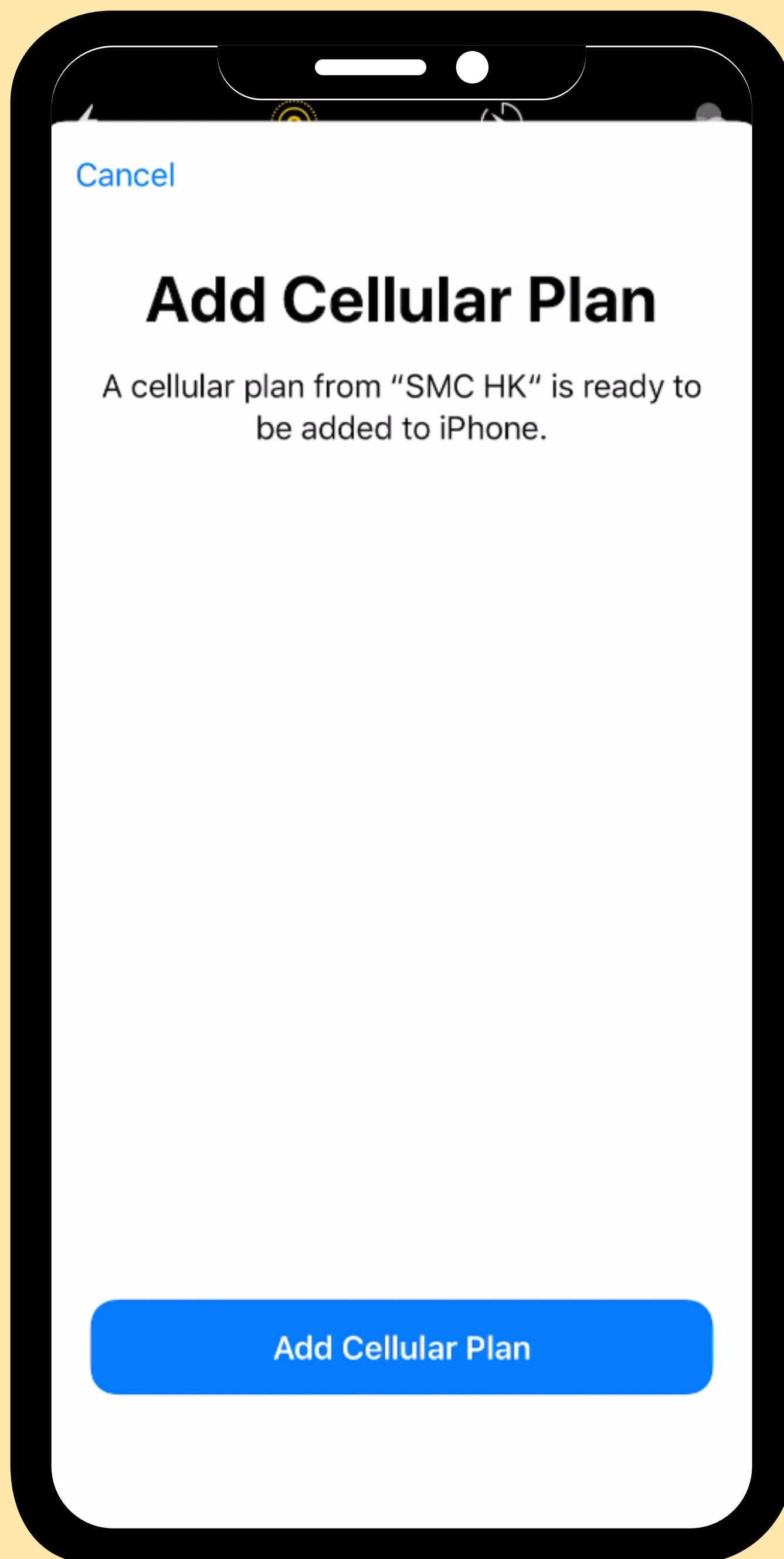




**4.** Tap “Continue” at the bottom of the screen



## 5. Tap “Add Cellular Plan”



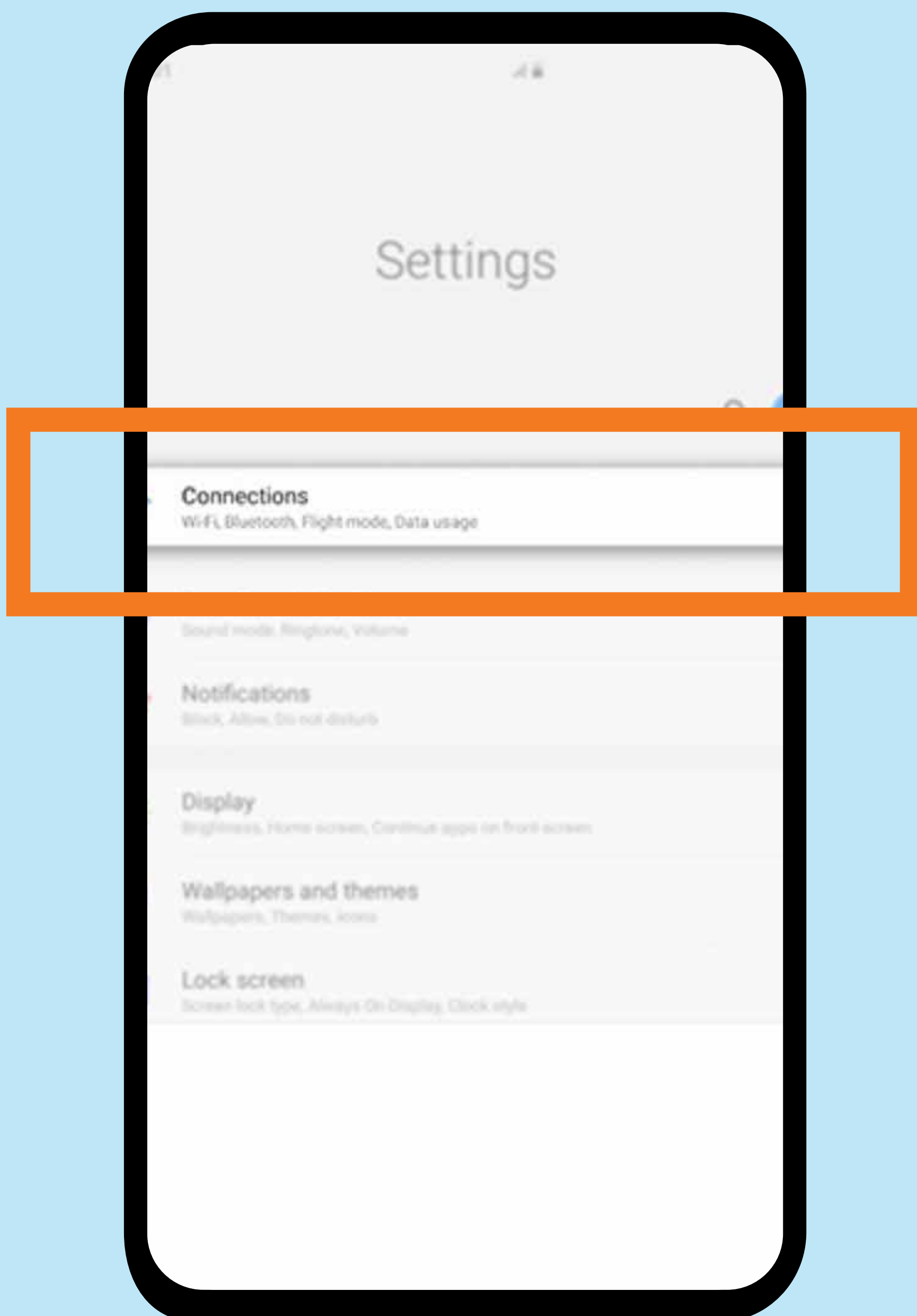
### **Warm reminder:**

If you are using more than 1 sim card, be aware to select the labels for primary or secondary number respectively as your default line and mobile data.

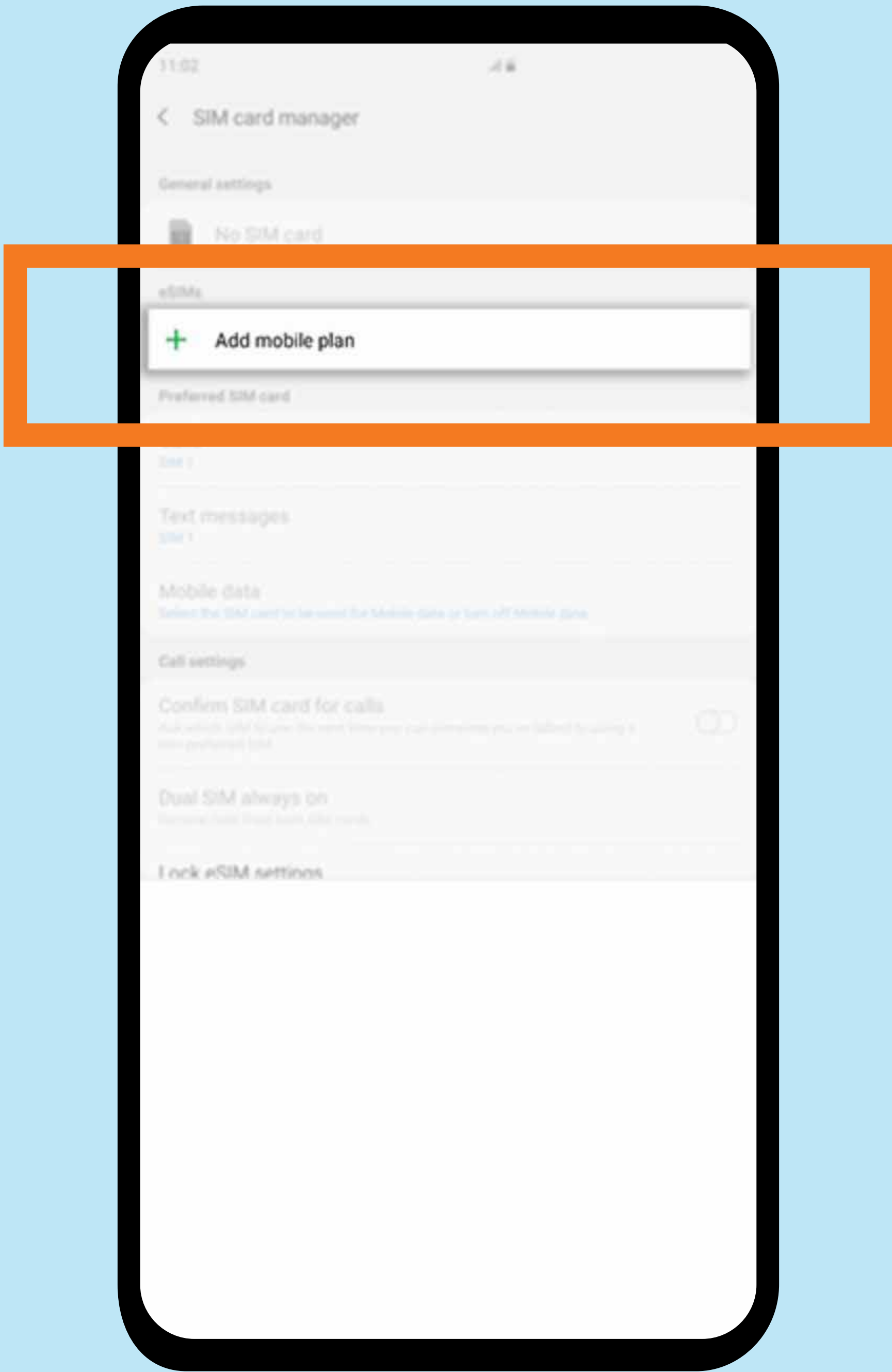
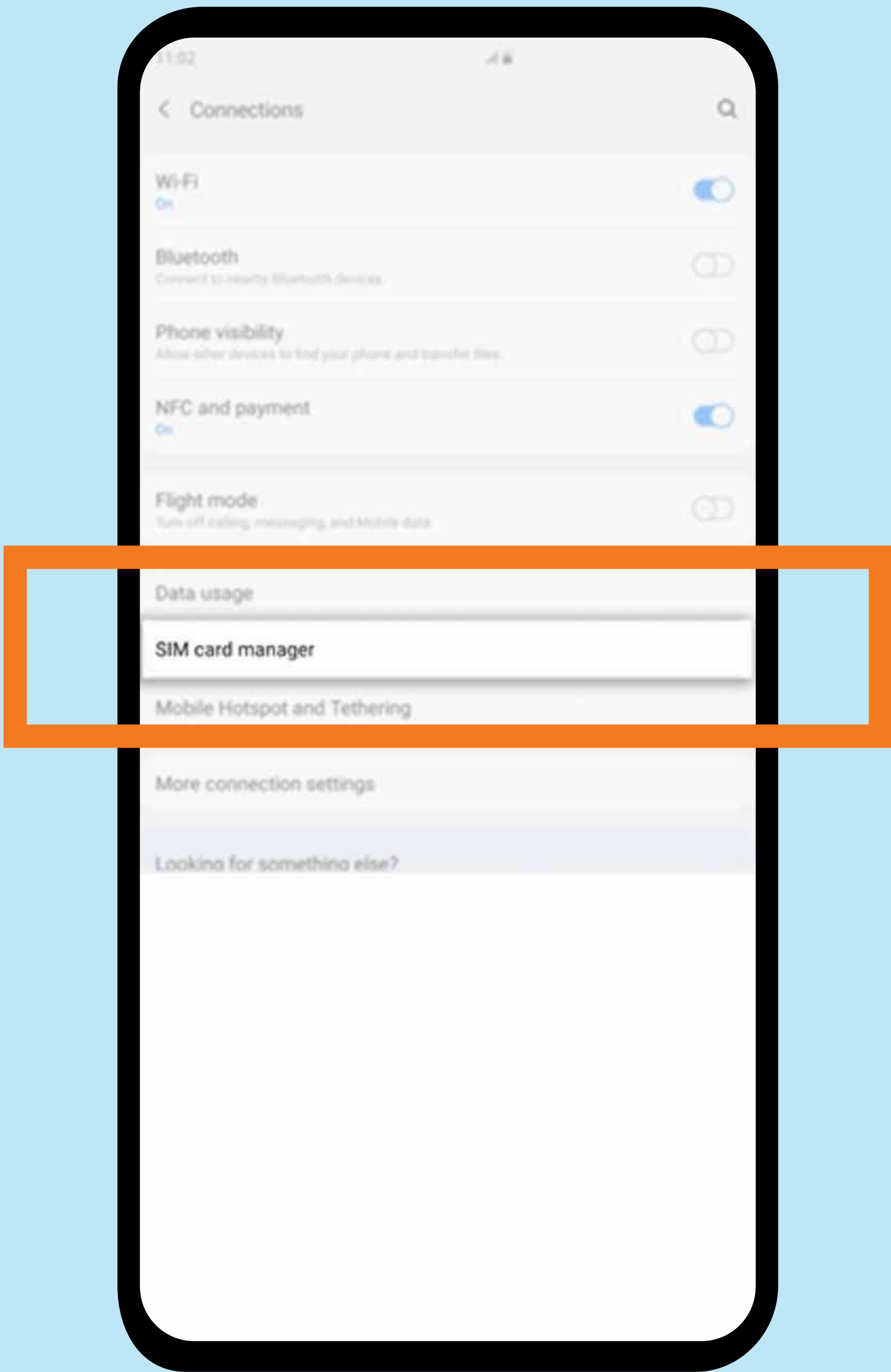
After successfully adding the eSIM to your device, go to “My Plan” in the App and click “Activate SIM”. Then you’re ready to go!

## Adding eSIM to your Android mobile device

1. Go to “Settings”, and choose “Connections”



2. Choose “SIM card manager”, then tap “Add mobile plan”

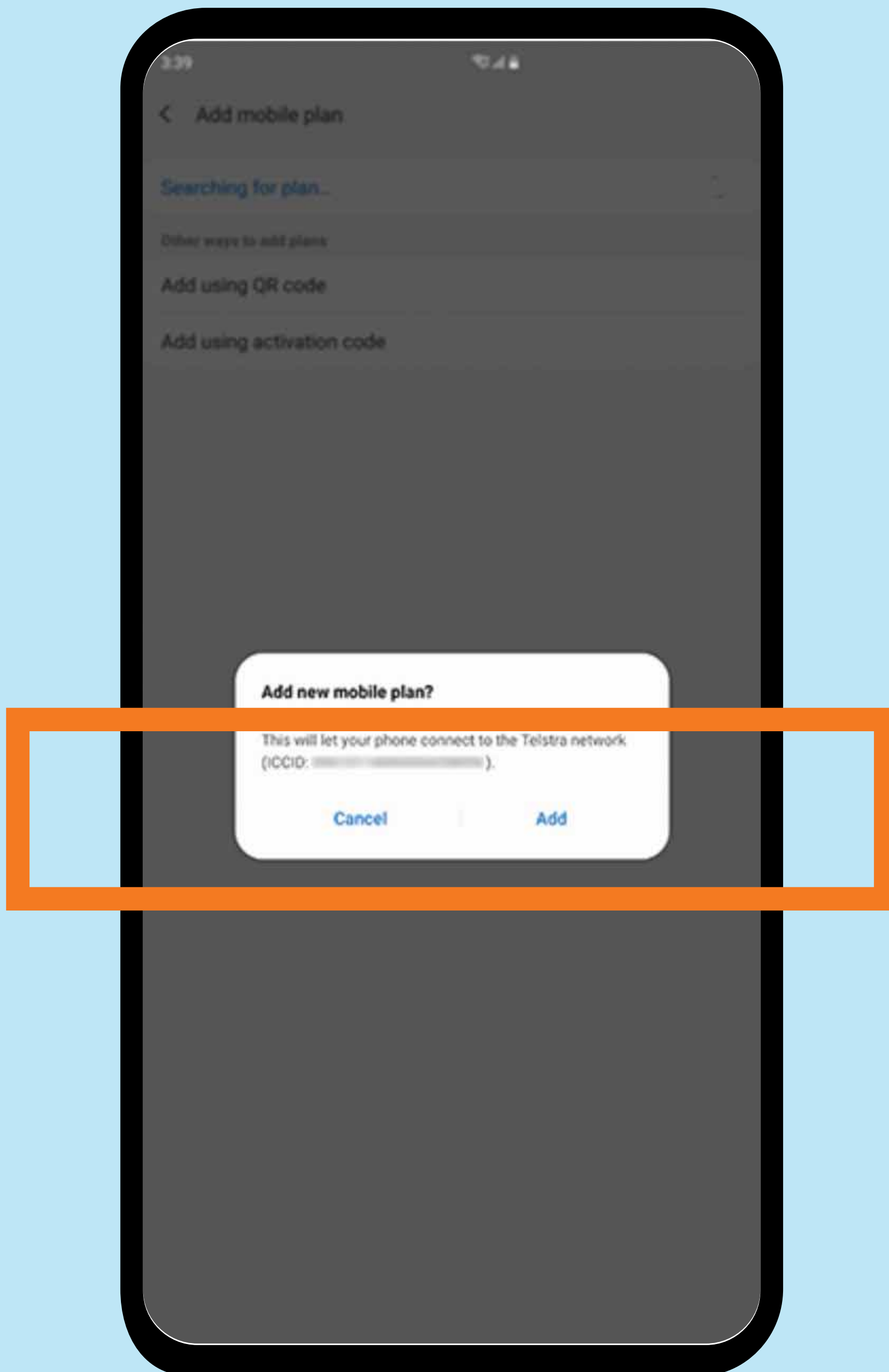




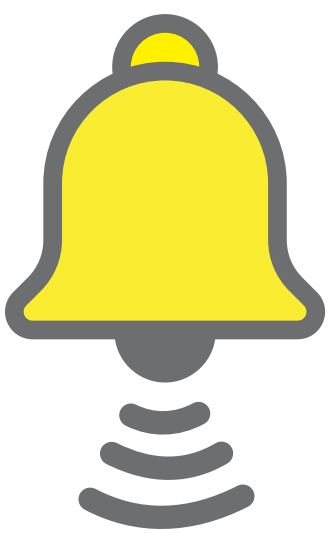
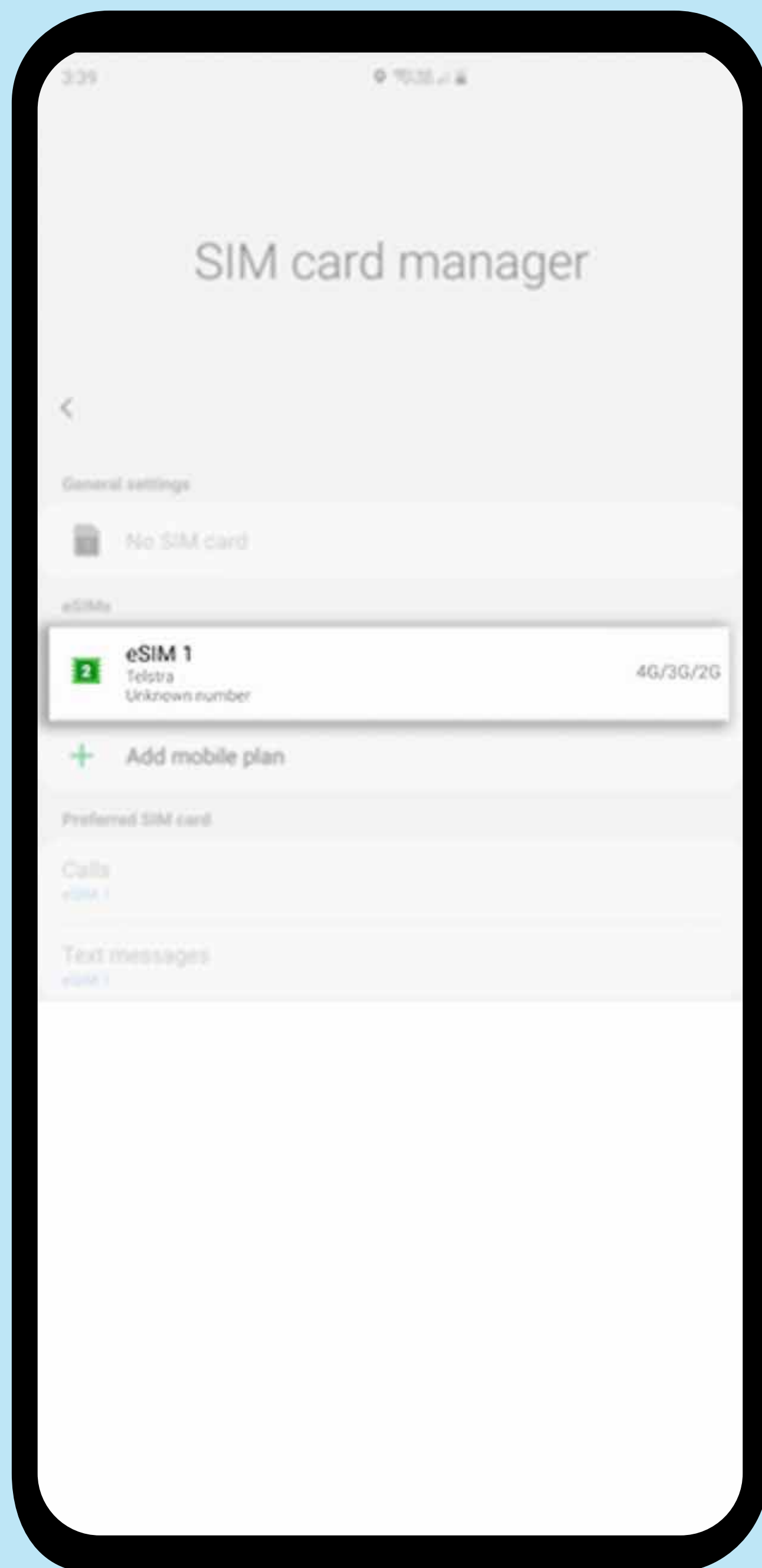
3. Choose “Add using QR code”, then scan the QR code in subscription confirmation email



## 4. Tap “Add” to add new mobile plan



## 5. Done



### **Warm reminder:**

If you are using more than 1 sim card, be aware to select the labels for primary or secondary number respectively as your default line and mobile data.

After successfully adding the eSIM to your device, go to “My Plan” in the App and click “Activate SIM”. Then you’re ready to go!