

## **Terms & Conditions: T&C-T21**

### **“DBS Mastercard® x Birdie New Subscription Offer” Terms and Conditions**

1. The “DBS Mastercard® x Birdie New Subscription Offer” (“Promotion”) for Birdie Mobile’s monthly plan provided by Birdie Mobile Limited (“the Company”) is applicable to the principal cardholders (“Cardholders”) of DBS Mastercard (“Applicable Credit Cards”) issued by DBS Bank (Hong Kong) Limited (the “Bank”) who is subscribing to one of the specified monthly plans of the Company as a new subscriber. The Promotion is not applicable to supplementary card cardholders
2. Upon a successful subscription with designated promotion code (DBSMC) to the specified monthly plans with the Applicable Credit Card at the Company during the Promotion Period and pay with Applicable Credit Card by autopay for 6 consecutive months, customer shall be entitled up to HK\$300 discount on monthly fees and an extra 9GB data(the “Offer”).
3. This Promotion is applicable to the new subscribers who register a new mobile number at the Company or carry over their existing mobile number to the Company and subscribe to the specified monthly plans with Applicable Credit Card and pay the monthly fee successfully. To enjoy the Offer, customer must remain subscribed to the Company’s service and settled with Applicable Credit Card by autopay for 6 consecutive months.
4. When the customers successfully register and activate the specific monthly plan, the HK\$100 monthly fee discount will be deducted in the 1st , 3rd and 6th month, and an extra 3GB of local data will be offered in the 2nd, 4th and 5th month (including the extra 2GB data for enabling autopay with credit card). That is, up to a total of HK\$300 monthly fee deduction and an extra 9GB data. The extra data will be offered within 7 working days after the customer’s autopay in the relevant month.
5. The customer must remain subscribed to one of the specified monthly plans below for 6 consecutive months to be eligible for the Offer:
  - a. The Birdie Mobile Unlimited Data Standard Monthly Plan (Monthly fee: HK\$250/month) includes the following services: (i) 15GB of 4G 42Mbps local data per month, (ii) unlimited thereafter local data usage up to 2Mbps after the 15GB local data is fully consumed in the month, (iii) unlimited 4G 42Mbps local data during Owl Time (every day from 1:00a.m. to 6:00a.m.), (iv) unlimited local voice call minutes per month, and (v) voicemail, call forwarding, call number display, call waiting and conference call.
  - b. The Birdie Mobile 15GB Standard Monthly Plan (Monthly fee: HK\$200/month) includes the following services: (i) 15GB of 4G 42Mbps local data per month, (ii) unlimited thereafter local data usage up to 128Kbps after the 15GB local data is fully consumed in the month, (iii) unlimited 4G 42Mbps local data during Owl Time (every day from 1:00a.m. to 6:00a.m.), (iv) unlimited local voice call minutes per month, and (v) voicemail, call forwarding, call number display, call waiting and conference call.
  - c. The Birdie Mobile 9GB Standard Monthly Plan (Monthly fee: HK\$160/month) includes the following services: (i) 9GB of 4G 42Mbps local data per month, (ii) unlimited thereafter local data usage up to 128Kbps after the 9GB local data is fully consumed in the month, (iii) unlimited

4G 42Mbps local data during Owl Time (every day from 1:00a.m. to 6:00a.m.), (iv) unlimited local voice call minutes per month, and (v) voicemail, call forwarding, call number display, call waiting and conference call.

- d. The Birdie Mobile 6GB Standard Monthly Plan (Monthly fee: HK\$120/month) includes the following services: (i) 6GB of 4G 42Mbps local data per month, (ii) unlimited thereafter local data usage up to 128Kbps after the 6GB local data is fully consumed in the month, (iii) 3,000 local voice call minutes per month, and (iv) voicemail, call forwarding, call number display, call waiting and conference call.

6. The Offer will be forfeited upon the occurrence of any of the following events:

- a. The customer changes to a student plan; or
- b. The customer changes to a service plan with a monthly fee lower than that of the monthly plan initially chosen at the time of subscription; or
- c. The customer terminates the service; or
- d. The mobile telephone service of the mobile telephone number is terminated for whatever reason; or
- e. The customer changes to a credit card other than a DBS Mastercard issued in Hong Kong; or
- f. Autopay is disabled by the customer or fails.

7. Quotas of the Offer are limited in availability and allocated on a first-come-first-served basis.

8. The Offer is valid from 29 April 2021 till 31 May 2021 (both dates inclusive). Code redemption after the expiry date of 31 May 2021 will not be accepted.

9. Each customer can only use the Offer once. Repeated use of the promotion code by the same customers (as determined by the customer's HKID/ passport number) will not be accepted.

10. Customers of the Birdie Mobile service shall not enjoy the Offer in conjunction with other offers, except for the Rewards for Referees under the Birdie-Get Birdie referral programme.

11. Customers who are carrying over their existing number to the Company are advised to pay attention to the terms of their contracts with their current telecom service operator to avoid any penalties that may be imposed by their current telecom service operator.

12. In the event of the mobile number not being transferred to the Company's mobile service due to incomplete, wrong or false information provided by the customer or any grounds beyond the reasonable control of the Company, the Company has the right to cancel the relevant porting application. All offers will be forfeited without compensation and the Company shall will not be therefor.

13. The Offer cannot be transferred to any third party and is neither refundable nor exchangeable for cash.

14. The Company's mobile service is subject to relevant terms and conditions. Please refer to <https://www.birdie.com.hk/mobile/tnc/> for details.

15. The Company reserves the right to make the final decision relating to the Offers and any dispute thereof and may change the terms and conditions without prior notice.
16. These terms and conditions have been translated into Chinese. If there is any contradiction or discrepancy between the English and Chinese versions, the English version shall prevail.