

## **Terms & Conditions: T&C-T30**

### **“Citi Plus Credit Cards and Debit Mastercard x Birdie New Subscription Offer” Terms and Conditions**

1. The “Citi Plus Credit Cards and Debit Mastercard x Birdie New Subscription Offer” (“Promotion”) for Birdie Mobile’s monthly plan provided by Birdie Mobile Limited (“the Company”) is applicable to the cardholders (“Cardholders”) of Citi Plus Credit Cards or Citi Plus Debit Mastercard (“Applicable Credit Cards”) issued by Citibank (Hong Kong) Limited (the “Bank”) who is subscribing to one of the specified monthly plans of the Company as a new subscriber.
2. Upon a successful subscription with designated promotion code (CITIPLUS360) to the specified monthly plans with the Applicable Credit Card at the Company during the Promotion Period and pay with Applicable Credit Card by autopay for 6 consecutive months, customer shall be entitled up to HK\$360 discount on monthly fees and double data per month for 6 months (including the extra 2GB data for enabling autopay with credit card).
3. This Promotion is applicable to the new subscribers who register a new mobile number at the Company or carry over their existing mobile number to the Company and subscribe to the specified monthly plans with Applicable Credit Card and pay the monthly fee successfully. To enjoy the Offer, customer must remain subscribed to the Company’s service and settled with Applicable Credit Card by autopay for 6 consecutive months.
4. When the customers successfully register and activate the specific monthly plan, the HK\$60 monthly fee discount will be deducted in the 1st to 6th months, and double data per month for 6 months (including the extra 2GB data for enabling autopay with credit card). That is, up to a total of HK\$360 and double data per month for 6 months. The extra data will be offered within 7 working days after the customer’s autopay in the relevant month.
5. The customer must remain subscribed to one of the specified monthly plans below for 6 consecutive months to be eligible for the Offer:
  - a. The Birdie Mobile Unlimited Data Standard Monthly Plan (Monthly fee: HK\$250/month) includes the following services: (i) 30GB of 4.5G 42Mbps local data per month, (ii) unlimited thereafter local data usage up to 21Mbps after the 30GB local data is fully consumed in the month, (iii) unlimited 4.5G 42Mbps local data during Owl Time (every day from 1:00a.m. to 6:00a.m.), (iv) unlimited local voice call minutes per month, and (v) voicemail, call forwarding, call number display, call waiting and conference call.
  - b. The Birdie Mobile 15GB Standard Monthly Plan (Monthly fee: HK\$200/month) includes the following services: (i) 15GB of 4.5G 42Mbps local data per month, (ii) unlimited thereafter local data usage up to 2Mbps after the 15GB local data is fully consumed in the month, (iii) unlimited 4.5G 42Mbps local data during Owl Time (every day from 1:00a.m. to 6:00a.m.), (iv) unlimited local voice call minutes per month, and (v) voicemail, call forwarding, call number display, call waiting and conference call.
  - c. The Birdie Mobile 9GB Standard Monthly Plan (Monthly fee: HK\$160/month) includes the following services: (i) 9GB of 4.5G 42Mbps local data per month, (ii) unlimited thereafter local data usage up to 2Mbps after the 9GB local data is fully consumed in the month, (iii) unlimited

4.5G 42Mbps local data during Owl Time (every day from 1:00a.m. to 6:00a.m.), (iv) unlimited local voice call minutes per month, and (v) voicemail, call forwarding, call number display, call waiting and conference call.

- d. The Birdie Mobile 6GB Standard Monthly Plan (Monthly fee: HK\$120/month) includes the following services: (i) 6GB of 4.5G 42Mbps local data per month, (ii) unlimited thereafter local data usage up to 2Mbps after the 6GB local data is fully consumed in the month, (iii) 3,000 local voice call minutes per month, and (iv) voicemail, call forwarding, call number display, call waiting and conference call.

6. The Offer will be forfeited upon the occurrence of any of the following events:

- a. Changes to a student plan; or
- b. Changes to a service plan with a monthly fee lower than that of the monthly plan initially chosen at the time of subscription; or
- c. Terminates the service; or
- d. The mobile telephone service of the mobile telephone number is terminated for whatever reason; or
- e. Changes to non-Applicable Credit Cards; or
- f. Autopay is disabled or fails.

7. Quotas of the Offer are limited in availability and allocated on a first-come-first-served basis.

8. The Offer is valid from 1 December 2021 till 28 February 2022 (both dates inclusive). Code redemption after the expiry date of 28 February 2022 will not be accepted.

9. Each customer can only use the Offer once. Repeated use of the promotion code by the same customers (as determined by the customer's HKID/ passport number) will not be accepted.

10. Customers of the Birdie Mobile service shall not enjoy the Offer in conjunction with other offers, except for the Rewards for Referees under the Birdie-Get Birdie referral programme.

11. Customers who are carrying over their existing number to the Company are advised to pay attention to the terms of their contracts with their current telecom service operator to avoid any penalties that may be imposed by their current telecom service operator.

12. In the event of the mobile number not being transferred to the Company's mobile service due to incomplete, wrong or false information provided by the customer or any grounds beyond the reasonable control of the Company, the Company has the right to cancel the relevant porting application. All offers will be forfeited without compensation to Cardholder and the Company shall not be therefor.

13. The Offer cannot be transferred to any third party and is neither refundable nor exchangeable for cash.

14. The Company's mobile service is subject to relevant terms and conditions. Please refer to <https://www.birdie.com.hk/mobile/tnc/> for details.

15. The Company and the Bank reserves the right to make the final decision relating to the Offers and any dispute thereof and may change the terms and conditions without prior notice.
16. These terms and conditions have been translated into Chinese. If there is any contradiction or discrepancy between the English and Chinese versions, the English version shall prevail.