

## **Terms & Conditions: T&C-T36**

### **“CNY 2022 Welcome Offer” Terms and Conditions**

1. The “CNY 2022 Welcome Offer” for Birdie Mobile’s monthly plan provided by Birdie Mobile Limited (“the Company”) is applicable to new subscribers and pay the monthly fee by autopay for 10 consecutive months.
2. Customer shall be entitled to double data per month for 10 months (the “Offer”), and monthly fee discount on the 5<sup>th</sup> and 10<sup>th</sup> month upon successful subscription of a designated promotion code (CNY22) under the specified monthly plans and payment by autopay for 10 consecutive months with the applicable Credit Card. Extra 2GB data for enabling autopay with credit card is included in the Offer.
3. This Offer is applicable to the new subscribers and subscribe to the specified monthly plans and pay the monthly fee by autopay with applicable Credit Card for 10 consecutive months.
4. After the customer has successfully registered and activated the service under the specific monthly plan, the Offer will be given to the Customer within 7 working days after the customer’s autopay settlement in the relevant month.
5. The Offer is calculated according to the local data entitlement of the monthly plan selected at the time of subscription.
6. The customer must continuously subscribe to one of the specified monthly plans below for 6 consecutive months to be eligible for the Offer:
  - a. The Birdie Mobile Unlimited Data Standard Monthly Plan (Monthly fee: HK\$250/month) includes the following services: (i) 30GB of 4.5G 42Mbps local data per month, (ii) unlimited thereafter local data usage up to 21Mbps after the 30GB local data is fully consumed in the month, (iii) unlimited 4.5G 42Mbps local data during Owl Time (every day from 1:00a.m. to 6:00a.m.), (iv) unlimited local voice call minutes per month, and (v) voicemail, call forwarding, call number display, call waiting and conference call.  
The Offer includes: HK\$250 discount on monthly fee in the 5th and 10th month, and 30GB bonus data in the 1st - 10th month.
  - b. The Birdie Mobile 15GB Standard Monthly Plan (Monthly fee: HK\$200/month) includes the following services: (i) 15GB of 4.5G 42Mbps local data per month, (ii) unlimited thereafter local data usage up to 2Mbps after the 15GB local data is fully consumed in the month, (iii) unlimited 4.5G 42Mbps local data during Owl Time (every day from 1:00a.m. to 6:00a.m.), (iv) unlimited local voice call minutes per month, and (v) voicemail, call forwarding, call number display, call waiting and conference call.  
The Offer includes: HK\$200 discount on monthly fee in the 5th and 10th month, and 15GB bonus data in the 1st -10th month.
  - c. The Birdie Mobile 9GB Standard Monthly Plan (Monthly fee: HK\$160/month) includes the following services: (i) 9GB of 4.5G 42Mbps local data per month, (ii) unlimited thereafter local data usage up to 2Mbps after the 9GB local data is fully consumed in the month, (iii) unlimited 4.5G 42Mbps local data during Owl Time

(every day from 1:00a.m. to 6:00a.m.), (iv) unlimited local voice call minutes per month, and (v) voicemail, call forwarding, call number display, call waiting and conference call. The Offer includes: HK\$160 discount on monthly fee in the 5th and 10th month, and 15GB bonus data in the 1st -10th month.

- d. The Birdie Mobile 6GB Standard Monthly Plan (Monthly fee: HK\$120/month) includes the following services: (i) 6GB of 4.5G 42Mbps local data per month, (ii) unlimited thereafter local data usage up to 2Mbps after the 6GB local data is fully consumed in the month, (iii) 3,000 local voice call minutes per month, and (iv) voicemail, call forwarding, call number display, call waiting and conference call. The Offer includes: HK\$120 discount on monthly fee in the 5th and 10th month, and 6GB bonus data in the 1st -10th month.
7. The Offer will be forfeited upon the occurrence of any of the following events:
  - a. if the Customer changes to a student plan from standard monthly plan; or
  - b. if the Customer changes to a service plan with a monthly fee lower than that of the monthly plan selected at the time of subscription; or
  - c. the mobile telephone service of the mobile telephone number is terminated for whatever reason; or
  - d. if the Customer changes to non-applicable Credit Cards; or
  - e. autopay is disabled or fails.
8. Quotas of the Offer are limited in availability and allocated on a first-come-first-served basis.
9. The Offer is valid from 19 January 2022 till 21 February 2022 (both dates inclusive). Code redemption after quotas are used up or the expiry date of 21 February 2022 will not be accepted.
10. Each customer can only use the Offer once. Repeated use of the promotion code by the same customer (as determined by the customer's HKID/ passport number) will not be accepted.
11. Customers of the Birdie Mobile service cannot enjoy the Offer in conjunction with other offers, except for the Rewards for Referees under the Birdie-Get Birdie referral programme.
12. Customers who port in their existing number to the Company are advised to pay attention to the terms of their contracts with their current telecom service operator to avoid any penalties that may be imposed by their current telecom service operator.
13. In the event of the mobile number not being transferred to the Company's mobile service due to incomplete, wrong or false information provided by the customer or any grounds beyond the reasonable control of the Company, the Company has the right to cancel the relevant porting application. All offers will be forfeited without compensation and the Company shall will not be therefor.
14. The Offer cannot be transferred to any third party and is neither refundable nor exchangeable for cash.

15. The Company's mobile service is subject to relevant terms and conditions. Please refer to <https://www.birdie.com.hk/mobile/tnc/> for details.
16. The Company reserves the right to make the final decision relating to the Offers and any dispute thereof and may change the terms and conditions without prior notice.
17. These terms and conditions have been translated into Chinese. If there is any contradiction or discrepancy between the English and Chinese versions, the English version shall prevail.

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