

Terms & Conditions: T&C-T45

“4.5G Birdie Unlimited Data Offer” Terms and Conditions

1. The “4.5G Birdie Unlimited Data Offer” for Birdie Mobile’s monthly plan provided by Birdie Mobile Limited (“the Company”) is applicable to new subscribers and pay the monthly fee by autopay continuously.

2. Customer shall be entitled to monthly fee discount and extra data every month (the “Offer”), upon successful subscription of a designated promotion code (UNLIMITED) under the specified monthly plans and payment by autopay continuously with the applicable Credit Card.

3. This Offer is applicable to the new subscribers and subscribe to the specified monthly plans and pay the monthly fee by autopay consecutively.

4. After the customer has successfully registered and activated the service under the specific monthly plan, the extra data Offer will be given to the Customer within 7 working days after the customer’s autopay settlement in the relevant month.

5. The customer must continuously subscribe to one of the specified monthly plans below to be eligible for the Offer:

a. The Birdie Mobile Unlimited Data Standard Monthly Plan (Monthly fee:

HK\$250/month) includes the following services: (i) 30GB of 4.5G 42Mbps local data per month, (ii) unlimited thereafter local data usage up to 21Mbps after the 30GB local data is fully consumed in the month, (iii) unlimited 4.5G 42Mbps local data during Owl Time (every day from 1:00a.m. to 6:00a.m.), (iv) unlimited local voice call

minutes per month, and (v) voicemail, call forwarding, call number display, call waiting and conference call.

The Offer includes: \$102 off monthly fee and extra 30GB data every month.

b. The Birdie Mobile 15GB Standard Monthly Plan (Monthly fee: HK\$200/month) includes the following services: (i) 15GB of 4.5G 42Mbps local data per month, (ii) unlimited thereafter local data usage up to 2Mbps after the 15GB local data is fully consumed in the month, (iii) unlimited 4.5G 42Mbps local data

during Owl Time (every day from 1:00a.m. to 6:00a.m.), (iv) unlimited local voice call minutes per month, and (v) voicemail, call forwarding, call number display, call waiting and conference call.

The Offer includes: \$80 off monthly fee and extra 15GB data every month.

c. The Birdie Mobile 9GB Standard Monthly Plan (Monthly fee: HK\$160/month) includes the following services: (i) 9GB of 4.5G 42Mbps local data per month, (ii) unlimited thereafter local data usage up to 2Mbps after the 9GB local data is fully consumed in the month, (iii) unlimited 4.5G 42Mbps local data during Owl Time (every day from 1:00a.m. to 6:00a.m.), (iv) unlimited local voice call minutes per month, and (v) voicemail, call forwarding, call number display, call waiting and conference call.

The Offer includes: \$62 off monthly fee and extra 7GB data every month.

6. Customers who have subscribed mobile plans with a discounted price at \$120/30GB or \$148/60GB will receive a "ZA Screen Protector" service registration link via the order confirmation email. The Offer is valid from 7 July 2022 till 31 August 2022 (both dates inclusive). ZA Screen Protector is underwritten by Zurich Insurance Company Limited ("Zurich"), which is authorised and regulated by the Insurance Authority of the Hong Kong SAR ("IA") and is arranged by ZA International Insurance Broker Limited ("ZAIB"), a Licensed Insurance Broker Company registered under IA (License No. FB1825). The Company is not an authorized insurance company nor an insurance intermediary or agent of ZAIB and Zurich. The Company does not recommend or arrange any type of insurance contract and assumes no responsibility or obligation for ZAIB and Zurich products. Should customer have any questions, please contact ZAIB directly. ZAIB customer service hotline: +852 3665 3638

7. The Offer will be forfeited upon the occurrence of any of the following events:

- a. if the Customer changes to a student plan from standard monthly plan; or
- b. if the Customer changes to a service plan with a monthly fee lower than that of the monthly plan selected at the time of subscription; or
- c. the mobile telephone service of the mobile telephone number is terminated for whatever reason; or
- d. if the Customer changes to non-applicable Credit Cards; or
- e. autopay is disabled or fails.

8. Quotas of the Offer are limited in availability and allocated on a first-come-first-served basis.

9. The Offer is valid from 1 June 2022 till 28 February 2025 (both dates inclusive). Code redemption after quotas used up or the expiry date of 28 February 2025 will not be accepted.

10. Each customer can only use the Offer once. Repeated use of the promotion code by the same customer (as determined by the customer's HKID/ passport number) will not be accepted.

11. Customers of the Birdie Mobile service cannot enjoy the Offer in conjunction with other offers, except for the Rewards for Referees under the Birdie-Get Birdie referral programme.

12. Customers who port in their existing number to the Company are advised to pay attention to the terms of their contracts with their current telecom service operator to avoid any penalties that may be imposed by their current telecom service operator.

13. In the event of the mobile number not being transferred to the Company's mobile service due to incomplete, wrong or false information provided by the customer or any grounds beyond the reasonable control of the Company, the Company has the right to cancel the relevant porting application. All offers will be forfeited without compensation and the Company shall not be therefor.

14. The Offer cannot be transferred to any third party and is neither refundable nor exchangeable for cash.

15. The Company's mobile service is subject to relevant terms and conditions. Please refer to <https://www.birdie.com.hk/mobile/tnc/> for details.

16. The Company reserves the right to make the final decision relating to the Offers and any dispute thereof and may change the terms and conditions without prior notice.

17. These terms and conditions have been translated into Chinese. If there is any contradiction or discrepancy between the English and Chinese versions, the English version shall prevail.

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