

Terms & Conditions: T&C-T72

“Full Speed Upgrade and Free Trial Port-in Offer for Selected Customers” Terms and Conditions

1. The “Full Speed Upgrade and Free Trial Port-in Offer for Selected Customers” for Birdie Mobile’s monthly plan provided by Birdie Mobile Limited (“the Company”) is applicable to new subscribers and pay the monthly fee by autopay continuously.
2. Customer shall be entitled to first month fee waiver, monthly fee discount, monthly extra data, Mainland China & Macau travel day pass and free upgrade to 4.5G full speed for specified monthly plans (the “Offer”), upon successful subscription of a designated promotion code (FREECLS) under the specified monthly plans and payment by autopay continuously with the applicable Credit Card.
3. This Offer is applicable to the new subscribers and subscribe to the specified monthly plans and pay the monthly fee by autopay consecutively.
4. For customer who have successfully registered and activated designated service plan, direct fee deduction will be made from customer’s monthly bill, the extra bonus data will be released to the eligible customer’s “Gift Box” of Birdie Mobile App and the travel day pass will be added to the balance of “Day Passes” in Birdie Mobile App within seven working days upon every monthly successful payment.
5. The customer must continuously subscribe to one of the specified monthly plans below to be eligible for the Offer:
 - a. The Birdie Mobile Unlimited Data Standard Monthly Plan (Monthly fee: HK\$250/month) includes the following services:
 - (i) monthly 30GB of 4.5G local data free upgrade to full speed,
 - (ii) unlimited thereafter local data usage up to 21Mbps after the 30GB local data is fully consumed in the month,
 - (iii) unlimited 4.5G local data during Owl Time (every day from 1:00a.m. to 6:00a.m.),
 - (iv) unlimited local voice call minutes per month, and
 - (v) voicemail, call forwarding, call number display, call waiting and conference call.

The Offer includes: first month fee waiver, HK\$102 off monthly fee, extra 30GB 4.5G full speed local data every month, 12 days of Mainland China & Macau travel day pass (Receive 1-day free data each month: from the 2nd to 13th billing month).

- b. The Birdie Mobile 15GB Standard Monthly Plan (Monthly fee: HK\$200/month) includes the following services:
 - (i) monthly 15GB of 4.5G local data free upgrade to full speed,
 - (ii) unlimited thereafter local data usage up to 2Mbps after the 15GB local data is fully consumed in the month,
 - (iii) unlimited 4.5G local data during Owl Time (every day from 1:00a.m. to 6:00a.m.),
 - (iv) unlimited local voice call minutes per month, and
 - (v) voicemail, call forwarding, call number display, call waiting and conference call.

The Offer includes: first month fee waiver, HK\$102 off monthly fee and extra 5GB 4.5G full speed local data every month and 6 days of Mainland China & Macau travel day pass (Receive 1-day free data each month: from the 2nd to 7th billing month)

- 6. The Offer will be forfeited upon the occurrence of any of the following events:
 - a. if the Customer changes to a student plan from standard monthly plan; or
 - b. if the Customer changes to a service plan with a monthly fee lower than that of the monthly plan selected at the time of subscription; or
 - c. the mobile telephone service of the mobile telephone number is terminated for whatever reason; or
 - d. if the Customer changes to non-applicable Credit Cards; or
 - e. autopay is disabled or fails.
- 8. Quotas of the Offer are limited in availability and allocated on a first-come-first-served basis.
- 9. The Offer is valid till 31 December 2025 (end date inclusive). Code redemption after quotas used up or the expiry date of 31 December 2025 will not be accepted.
- 10. Each customer can only use the Offer once. Repeated use of the promotion code by the same customer (as determined by the customer's HKID/ passport number) will not be accepted.
- 11. Customers of the Birdie Mobile service cannot enjoy the Offer in conjunction with other offers, except for the Rewards for Referees under the Birdie-Get Birdie referral programme.
- 12. Customers who port in their existing number to the Company are advised to pay attention to the terms of their contracts with their current telecom service operator to avoid any penalties that may be imposed by their current telecom service operator.

13. In the event of the mobile number not being transferred to the Company's mobile service due to incomplete, wrong or false information provided by the customer or any grounds beyond the reasonable control of the Company, the Company has the right to cancel the relevant porting application. All offers will be forfeited without compensation and the Company shall not be therefor.
14. The Offer cannot be transferred to any third party and is neither refundable nor exchangeable for cash.
15. The Company's mobile service is subject to relevant terms and conditions. Please refer to <https://www.birdie.com.hk/mobile/tnc/> for details.
16. The Company reserves the right to make the final decision relating to the Offers and any dispute thereof and may change the terms and conditions without prior notice.
17. These terms and conditions have been translated into Chinese. If there is any contradiction or discrepancy between the English and Chinese versions, the English version shall prevail.