

Birdie SIM Card – Real-name Registration Terms and Conditions

1. This Terms and Conditions applies to all Birdie SIM cards for telecommunications services in Hong Kong. All Birdie SIM cards are in addition subject to the [Terms and Conditions](#).
2. The Telecommunications (Registration of SIM Cards) Regulation (“**Regulation**”) came into effect on 1st September 2021. According to the Regulation:-
 - SIM card users must complete real-name registration for new SIM cards purchased on or after 1st March 2022 in order to activate the use of SIM card services.
 - SIM card users who purchased the SIM card before 1st March 2022 (“**existing SIM cards**”), must complete real name registration on or before 23rd February 2023.
3. You cannot use Birdie SIM card services if you fail to complete real-name registration by providing the “**Specified Information**” to us according to the Regulation and we reserve the rights to suspend and terminate the local services of your SIM cards without prior notice. By providing “Specified Information” means:-

Individual user

- name in Chinese (if applicable) and in English
- date of birth
- number of identification document (for an applicant not holding a HKID card for registration, he/she will also need to provide statements to the effect that he/she (i) does not hold a HKID card; and (ii) has not used other identification documents for registration)
- copy of identification document
- registration of users aged below 16 requires endorsement of an adult aged 18 or above, registration of personal information of the adult and an indication of the relationship with the adult concerned

if you are a holder of Hong Kong Identity Card, you must register the SIM cards with the Hong Kong Identity Card. For customers who does not hold a Hong Kong Identity Card may register with a valid travel document, which do not include a British National (Overseas) (BN(O)) passport; and

4. Quota applies for subscribing to Birdie SIM card service: for individual users no more than 5 SIM cards.
5. We will verify the Specified Information provided by you via Birdie Mobile Limited’s Real-name registration website. You will receive a SMS confirmation upon successful registration of the Birdie SIM card services.

6. Users may be held liable for providing incorrect and/or misleading information, while Birdie Mobile Limited accepts no liability.
7. If you fail to complete SIM card registration before the statutory deadline, or fail to re-submit registration information within the time limited requested by Birdie Mobile Limited, or fail to pass the registration verification, your Birdie SIM card services may be suspended or terminated without prior notice. Birdie Mobile Limited shall not be held liable for any responsibility, liability, damages, loss or costs arising out of or in connection with the suspension or termination of any Birdie SIM card services.
8. We collect the Specified Information and personal information of customers in accordance with the [Privacy Policy](#), [Personal Information Collection Statement](#) and the Regulation.
9. If there is inconsistency or discrepancy between the English version and Chinese version of this Terms and Conditions, the English version shall prevail.