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Terms & Conditions: T&C-T70

"Birdie Travel SIM Customers Only - Free Trial and Free Travel Data Offer" Terms and Conditions

- 1. From now to 30 September 2025 (or such other date that may be otherwise determined by Birdie) (both days inclusive) (the "Offer Period"), Birdie Travel SIM customers who successfully subscribe the designated monthly plans using the promotional code (FREECM) during the Offer Period and pay the monthly fee by autopay continuously (the "Eligible Customer"). Each Eligible Customer shall be entitled to first month fee waiver, monthly fee discount, monthly extra data, Mainland China & Macau travel day pass and free upgrade to full speed offer for designated monthly plans once (the "Offer"). "Birdie" or the "Company" means Birdie Mobile Limited. Birdie Travel SIM using this offer during the promotional period, must select 'Have Birdie SIM on hand (Travel SIM)' as the SIM card collection method and confirm the use of the promotional code on the payment page.
- 2. The customer must continuously subscribe to one of the specified monthly plans below to be eligible for the Offer:
 - a. The Birdie Mobile Unlimited Data Standard Monthly Plan (Monthly fee: HK\$250/month) includes the following services:
 - (i) monthly 30GB of 42Mbps local data free upgrade to full speed,
 - (ii) unlimited thereafter local data usage up to 21Mbps after the 30GB local data is fully consumed in the month.

The Offer includes: first month fee waiver, HK\$102 off monthly fee, extra 30GB full speed local every month and 12 days of Mainland China & Macau travel day pass (Receive 1-day of free data each month from the 2nd to 13th billing month).

- b. The Birdie Mobile 15GB Standard Monthly Plan (Monthly fee: HK\$200/month) includes the following services:
 - (i) monthly 15GB of 42Mbps local data free upgrade to full speed,
 - (ii) unlimited thereafter local data usage up to 2Mbps after the 15GB local data is fully consumed in the month.

The Offer includes: first month fee waiver, HK\$72 off monthly fee, extra 15GB full speed local data every month and 12 days of Mainland China & Macau travel day pass (Receive 1-day of free data each month from the 2nd to 13th billing month).

- c. The Birdie Mobile 9GB Standard Monthly Plan (Monthly fee: HK\$160/month) includes the following services:
 - (i) 9GB of 42Mbps local data per month,
 - (ii) unlimited thereafter local data usage up to 2Mbps after the 9GB local data is fully consumed in the month,

The Offer includes: first month fee waiver, HK\$62 off monthly fee and extra 7GB 42Mbps local data every month and 6 days of Mainland China & Macau travel day pass (Receive 1-day free data each month from the 2nd to 7th billing month).

All the above plans are eligible for:

- i. Zoom / Teams / Each night 1:00 a.m. to 6:00 a.m. unlimited local data. Data used during this period will not be deducted from the monthly plan.
- ii. unlimited local voice call minutes per month, and
- iii. voicemail, call forwarding, call number display, call waiting and conference call.
- 3. For Eligible Customers who have successfully registered and activated designated service plan, direct fee deduction will be made to customer's monthly bill, the extra data will be released to the Eligible Customer's "Gift Box" of Birdie Mobile App and the travel day pass will be added to the balance of "Day Passes" in Birdie Mobile App within seven working days upon every monthly successful payment. Designated service plan shall be upgraded to full speed local data.
- 4. The Offer will be forfeited upon the occurrence of any of the following events: (a) if the Eligible Customer changes to a student plan from standard monthly plan; (b) if the Eligible Customer changes to a service plan with a monthly fee lower than that of the monthly plan selected at the time of subscription; (c) the mobile telephone service of the mobile telephone number is terminated for whatever reason; (d) if the Customer changes to non-applicable Credit Cards; (e) autopay is disabled or fails.
- 5. Eligible Customers agree that this Offer is for their own personal use and cannot be resold or exchanged for cash, vouchers, goods, or services.
- 6. Code redemption after quotas used up or after the Offer Period will not be accepted.
- 7. Each customer can only use the Offer once. Repeated use of the promotion code by the same customer (as determined by the customer's HKID/ passport number) will not be accepted.
- 8. Customers of the Birdie Mobile service cannot enjoy the Offer in conjunction with other offers, except for the Rewards for Referees under the Birdie-Get Birdie referral programme.
- 9. The rebate paid by the Company hereunder will only be applied by the Company in the manner described hereunder to meet the Customer's payment obligations to the Company in respect of the account. Customers cannot offset any other sum payable to the Company against any part of the rebate payable by the Company to the account.
- 10. If a Customer's account is terminated for any reason(s), (as applicable) any Offer, payment or prepayment, entitlement to any waiver, rebate or data (including roaming data day pass) or rewards or points that are unused or pending to be rewarded to the account in any form, or any other unused items purchased or redeemed for the account, will be forfeited and not transferrable, restorable or refundable in any circumstances.
- 11. Customers who port in their existing number to the Company are advised to pay attention to the terms of their contracts with their current telecom service operator to avoid any penalties and/or related fees that may be imposed by their current telecom service operator.
- 12. In the event of the mobile number not being transferred to the Company's mobile service due to incomplete, wrong or false information provided by the customer or any grounds beyond the reasonable control of the Company, the Company has the right to cancel the relevant porting application. All offers will be forfeited without compensation and the Company shall not be therefor.

- 13. The Company's mobile service is subject to relevant terms and conditions. Please refer to https://www.birdie.com.hk/mobile/tnc/ for details.
- 14. Birdie reserve the right to terminate or suspend the Offer or the entitlement to the Offer without notice if (a) it is in the opinion of Birdie providing the Offer would cause it to be in breach of any applicable law, requirement of any competent authority or internal policy; (b) the Eligible Customer's mobile service with Birdie has been suspended or otherwise terminated; (c) Birdie discovers or reasonably suspects that (i) any information which the Eligible Customer provides is inaccurate, incomplete, false or misleading in any respect; and/or (ii) the Eligible Customer might have participated in any illegal, fraudulent, suspicious, deceptive, abusive or unfair behaviours or reselling or otherwise breaching the terms and conditions of Birdie or applicable laws and regulations.
- 15. Birdie reserves the right to revise these Terms and Conditions at any time without prior notice. This Offer is subject to change and is available on a first-come-first-served basis with limited availability. If Birdie believes that any Eligible Customer has acted in an abusive manner, Birdie may impose any administrative fees and/or terminate their entitlement to enjoy the Offer. In case of any dispute related to this Offer or these Terms and Conditions, Birdie reserves the final decision. The Offer is also subject to Birdie Terms and Conditions.
- 16. Birdie shall in no event be responsible for anything arising from any unauthorized use to any Eligible Customer's Birdie mobile service account at any given time including any fees or charges so incurred and shall in no event be liable for any suspension or termination of the Offer.
- 17. In the event of any discrepancies between the Chinese and English versions, the English version shall prevail.