## Terms & Conditions: T&C-T77

## "Birdie First-Month-Free Student Offer" Terms and Conditions

- 1. The "Birdie First-Month-Free Student Offer" for Birdie Mobile's monthly plan provided by Birdie Mobile Limited ("the Company") is applicable to new subscribers who are local or overseas students with valid student identity document and at the age of 11 to 25. The registrant must be the student and the Hong Kong identity document of the registrant must be the person on the student identity document.
- 2. Eligible customer shall be entitled the Offer, upon successful subscription of a designated promotion code under the specified monthly plans and payment by autopay continuously with the applicable Credit Card.
- 3. This Offer is applicable to the new subscribers subscribing to the specified monthly plans and pay the monthly fee by autopay consecutively.
- 4. For customer who have successfully registered and activated designated service plan, direct fee deduction will be made from customer's monthly bill, and the extra bonus local data and the free "Asia 12" Travel Data Day Passes will be released to the eligible customer's "Gift Box" of Birdie Mobile App within seven working days upon service activation. The Offer is based on the monthly plan initially chosen at the time of subscription.
- 5. The customer must continuously subscribe to one of the specified monthly plans below to be eligible for the Offer:
  - a. The Birdie Mobile 7GB Data Student Monthly Plan (Monthly fee: HK\$120/month) includes the following services: (i) 7GB of 4.5G 42Mbps local data per month, (ii) unlimited thereafter local data usage up to 2Mbps after the 7GB local data is fully consumed in the month, (iii) unlimited 4.5G local data during Owl Time (every day from 1:00a.m. to 6:00a.m.), (iv) unlimited local voice call minutes per month, and (v) voicemail, call forwarding, call number display, call waiting and conference call.

The Offer includes: (i) First month fee waiver, (ii) HK\$52 off monthly fee, (ii) extra 3GB 4.5G 42Mbps local data every month, (iv) 2 days of free "Asia 12" Travel Day Pass in the first billing month

b. The Birdie Mobile 18GB Data Student Monthly Plan (Monthly fee: HK\$200/month) includes the following services: (i) 18GB of 4.5G full speed local data (Up to 700Mbps) per month, (ii) unlimited thereafter local data usage up to 2Mbps after the 18GB local data is fully consumed in the month, (iii) unlimited 4.5G local data during Owl Time (every day from 1:00a.m. to 6:00a.m.), (iv) unlimited local voice call minutes per month, and (v) voicemail, call forwarding, call number display, call waiting and conference call.

The Offer includes: (i) First month fee waiver, (ii) HK\$102 off monthly fee, (ii) extra 12GB 4.5G full speed local data (Up to 700Mbps) every month, (iv) 2 days of free "Asia 12" Travel Data Day Pass in the first billing month.

c. The Birdie Mobile 33GB Data Student Monthly Plan (Monthly fee: HK\$250/month) includes the following services: (i) 33GB of 4.5G full speed local data (Up to 700Mbps) per month, (ii) unlimited thereafter local data usage up to 21Mbps after the 33GB local data is fully consumed in the month, (iii) unlimited 4.5G local data during Owl Time (every day from 1:00a.m. to 6:00a.m.), (iv) unlimited local voice call minutes per month, and (v) voicemail, call forwarding, call number display, call waiting and conference call.

The Offer includes: (i) First month fee waiver, (ii) HK\$130 off monthly fee, (iii) extra 27GB 4.5G full speed local data (Up to 700Mbps) every month, (iv) 2 days of free "Asia 12" Travel Data Day Pass in the first billing month.

- 6. The Offer will be forfeited upon the occurrence of any of the following events:
  - a. if the Customer changes to a standard monthly plan from a student plan; or
  - b. if the Customer changes to a service plan with a monthly fee lower than that of the monthly plan selected at the time of subscription; or

- c. the mobile telephone service of the mobile telephone number is terminated for whatever reason; or
- d. if the Customer changes to non-applicable Credit Cards; or
- e. autopay is disabled or fails.
- 7. Quotas of the Offer are limited in availability and allocated on a first-come-firstserved basis.
- The Offer is valid from 24 May 2024 till 30 September 2025 (both dates inclusive).
  Code redemption after quotas used up or the expiry date of 30 September 2025 will not be accepted.
- The "Asia 12" Travel Data Day Passes are valid for 180 days from the date of release.
  The validity date can be found in Birdie Travel App or at www.birdie.com.hk/travel.
- 10. Each customer can only use the Offer once. Repeated use of the promotion code by the same customer (as determined by the customer's HKID/ passport number) will not be accepted.
- 11. The Customer's age is based on the date of subscription to the Offer (by month and year only)
- 12. Customers are required to provide the school's name (if applicable) and upload a soft copy of their student identity document in order to enjoy the Offer.
- 13. At the request of the Company, Customers are required to submit proof of identity including but not limited to the copy of their Identity Card/passport and student identity document. The Company reserves the right not to provide the services until the Company has verified the authenticity of the documents provided by the Customers.
- 14. If the Customer's student identity document and/or school information (if applicable) is found to be invalid, false or incomplete; or, the Customer's age is found to be 26 or above: a. the Customer will automatically be switched to another Birdie Mobile Monthly Plan (which has the closest monthly fee to the Offer) starting from the next

Bill Start Date; and b. the Customer will not be eligible to subscribe to the Offer or the Birdie Mobile Student Monthly Plans afterwards.

- 15. When the Customer reaches the age of 26 (by month and year only), the Customer will automatically be switched to another Birdie Mobile Monthly Plan (which has the closest monthly fee to the Offer) starting from the next Bill Start Date.
- 16. In the event of the mobile number not being transferred to the Company's mobile service due to incomplete, wrong or false information provided by the customer or any grounds beyond the reasonable control of the Company, the Company has the right to cancel the relevant porting application. All offers will be forfeited without compensation and the Company does not take any responsibility.
- 17. Existing customers of the Company cannot enjoy the Offer in conjunction with other offers, except for the Rewards for Referees under the Birdie-Get Birdie referral programme.
- 18. Customers who port in their existing number to the Company are advised to pay attention to the terms of their contracts with their current telecom service operator to avoid any penalties that may be imposed by their current telecom service operator.
- 19. In the event of the mobile number not being transferred to the Company's mobile service due to incomplete, wrong or false information provided by the customer or any grounds beyond the reasonable control of the Company, the Company has the right to cancel the relevant porting application. All offers will be forfeited without compensation and the Company shall not be therefor.
- 20. The Offer cannot be transferred to any third party and is neither refundable nor exchangeable for cash.
- 21. The Plans are subject to Terms and Conditions of Mobile Service Plan (T&C-T02) and Terms and Conditions of Birdie Mobile Student Plans (T&C-T08). Please refer to https://www.birdie.com.hk/mobile/tnc/ for details.

- 22. All offers and services are subject to relevant terms and conditions.
- 23. The Company reserves the right to make the final decision relating to the Offers and any dispute thereof and may change the terms and conditions without prior notice.
- 24. These terms and conditions have been translated into Chinese. If there is any contradiction or discrepancy between the English and Chinese versions, the English version shall prevail.