Terms & Conditions: T&C-T78

"Birdie Student Extra Travel Data Offer" Terms and Conditions

1. The "Birdie First-Month-Free Student Offer" for Birdie Mobile's monthly plan provided by Birdie Mobile Limited ("the Company") is applicable to new subscribers who are local or overseas students with valid student identity document and at the age of 11 to 26. The registrant must be the student and the Hong Kong identity document of the registrant must be the person on the student identity document.

2. Eligible customer shall be entitled the Offer, upon successful subscription of a designated promotion code under the specified monthly plans and payment by autopay continuously with the applicable Credit Card.

3. This Offer is applicable to the new subscribers subscribing to the specified monthly plans and pay the monthly fee by autopay consecutively.

4. For customer who have successfully registered and activated designated service plan, direct fee deduction will be made from customer's monthly bill, and the extra bonus local data and the free "Asia 12" Travel Data Day Passes will be released to the eligible customer's "Gift Box" of Birdie Mobile App within seven working days upon service activation. The Offer is based on the monthly plan initially chosen at the time of subscription.

5. The customer must make a one-off specified prepayment and continuously subscribe to one of the specified monthly plans below to be eligible for the Offer:

    a. The Birdie Mobile Unlimited Data Standard Monthly Plan (Monthly fee: HK$250/month) includes the following services:

        i. monthly 33GB of 4.5G local data free upgrade to full speed (Up to 700Mbps) ; and
        ii. unlimited thereafter local data usage up to 21Mbps after the 33GB local data is fully consumed in the month; and
        iii. unlimited 4.5G local data during Owl Time (every day from 1:00a.m. to 6:00a.m.) ; and
        iv. unlimited local voice call minutes per month; and
        v. voicemail, call forwarding, call number display, call waiting and conference call.

    The Offer includes:

        I. First month fee waiver; and
        II. The 2nd – 4th months with HK$130 off monthly fees and extra 27GB 4.5G full speed local data (Up to 700Mbps); and

III. Thereafter months with HK$130 off monthly fees and extra 27GB 4.5G full speed local data (Up to 700Mbps).
IV. Free 15 days of "Asia 12" Travel Data Day Pass: Receive 5 days of free day pass on the 1st billing month; 1 day of free day pass each month from the 5th to 14th billing months

The prepayment includes monthly fee of the first 4 months (HK$360 in total), no extra charge for the 2nd – 4th months.

b. The Birdie Mobile 18GB Standard Monthly Plan (Monthly fee: HK$200/month) includes the following services:

i. monthly 18GB of 4.5G local data free upgrade to full speed (Up to 700Mbps) ; and
ii. unlimited thereafter local data usage up to 2Mbps after the 18GB local data is fully consumed in the month; and
iii. unlimited 4.5G local data during Owl Time (every day from 1:00a.m. to 6:00a.m.) ; and
iv. unlimited local voice call minutes per month; and
v. voicemail, call forwarding, call number display, call waiting and conference call.

The Offer includes:

I. First month fee waiver; and
II. The 2nd – 4th months with HK$102 off monthly fees and extra 18GB 4.5G full speed local data (Up to 700Mbps); and
III. Thereafter months with HK$102 off monthly fees and extra 18GB 4.5G full speed local data (Up to 700Mbps).
IV. Free 10 days of "Asia 12" Travel Data Day Pass: Receive 5 days of free day pass on the 1st billing month; 1 day of free day pass each month from the 5th to 9th billing months

The prepayment includes monthly fee of the first 4 months (HK$294 in total), no extra charge for the 2nd – 4th months.

c. The Birdie Mobile 7GB Standard Monthly Plan (Monthly fee: HK$120/month) includes the following services:

i. 7GB of 4.5G 42Mbps local data per month; and

ii. unlimited thereafter local data usage up to 2Mbps after the 7GB local data is fully consumed in the month; and
iii. unlimited 4.5G local data during Owl Time (every day from 1:00a.m. to 6:00a.m.),
iv. unlimited local voice call minutes per month; and
v. voicemail, call forwarding, call number display, call waiting and conference call.

The Offer includes:

I. First month fee waiver; and
II. The 2nd -4th months with HK$52 off monthly fees and extra 3GB 4.5G 42Mbps local data; and
III. Thereafter months with HK$52 off monthly fees and extra 3GB 4.5G 42Mbps local data.
IV. Free 5 days of "Asia 12" Travel Data Day Pass: Receive 5 days of free day pass on the 1st billing month

The prepayment includes monthly fee of the first 4 months (HK$204 in total), no extra charge for the 2nd - 4th months.

6. The Offer will be forfeited upon the occurrence of any of the following events:
   a. if the Customer changes to a standard monthly plan from a student plan; or
   b. if the Customer changes to a service plan with a monthly fee lower than that of the monthly plan selected at the time of subscription; or
   c. the mobile telephone service of the mobile telephone number is terminated for whatever reason; or
   d. if the Customer changes to non-applicable Credit Cards; or
   e. autopay is disabled or fails.
7. Quotas of the Offer are limited in availability and allocated on a first-come-first-served basis.
8. The Offer is valid from 30 May 2024 till 31 December 2026 (both dates inclusive). Code redemption after quotas used up or the expiry date of 31 December 2026 will not be accepted.
9. The "Asia 12" Travel Data Day Passes are valid for 180 days from the date of release. The validity date can be found in Birdie Travel App or at www.birdie.com.hk/travel.

10. Each customer can only use the Offer once. Repeated use of the promotion code by the same customer (as determined by the customer's HKID/ passport number) will not be accepted.

11. The Customer's age is based on the date of subscription to the Offer (by month and year only)

12. Customers are required to provide the school's name (if applicable) and upload a soft copy of their student identity document in order to enjoy the Offer.

13. At the request of the Company, Customers are required to submit proof of identity including but not limited to the copy of their Identity Card/passport and student identity document. The Company reserves the right not to provide the services until the Company has verified the authenticity of the documents provided by the Customers.

14. If the Customer's student identity document and/or school information (if applicable) is found to be invalid, false or incomplete; or, the Customer's age is found to be 26 or above: a. the Customer will automatically be switched to another Birdie Mobile Monthly Plan (which has the closest monthly fee to the Offer) starting from the next Bill Start Date; and b. the Customer will not be eligible to subscribe to the Offer or the Birdie Mobile Student Monthly Plans afterwards.

15. When the Customer reaches the age of 26 (by month and year only), the Customer will automatically be switched to another Birdie Mobile Monthly Plan (which has the closest monthly fee to the Offer) starting from the next Bill Start Date.

16. In the event of the mobile number not being transferred to the Company's mobile service due to incomplete, wrong or false information provided by the customer or any grounds beyond the reasonable control of the Company, the Company has the right to cancel the relevant porting application. All offers will be forfeited without compensation and the Company does not take any responsibility.

17. Existing customers of the Company cannot enjoy the Offer in conjunction with other offers, except for the Rewards for Referees under the Birdie-Get Birdie referral programme.

18. Customers who port in their existing number to the Company are advised to pay attention to the terms of their contracts with their current telecom service operator to avoid any penalties that may be imposed by their current telecom service operator.

19. In the event of the mobile number not being transferred to the Company's mobile service due to incomplete, wrong or false information provided by the customer or any grounds beyond the reasonable control of the Company, the Company has the right to cancel the relevant porting application. All offers will be forfeited without compensation and the Company shall not be therefor.

20. The Offer cannot be transferred to any third party and is neither refundable nor exchangeable for cash.

21. The Plans are subject to Terms and Conditions of Mobile Service Plan (T&C-T02) and Terms and Conditions of Birdie Mobile Student Plans (T&C-T08). Please refer to https://www.birdie.com.hk/mobile/tnc/ for details.

22. All offers and services are subject to relevant terms and conditions.

23. The Company reserves the right to make the final decision relating to the Offers and any dispute thereof and may change the terms and conditions without prior notice.

24. Notwithstanding any provisions of the applicable terms and conditions and/or service agreement, Birdie reserve the right to, with or without notice, terminate or suspend the Offer or the entitlement to the Offer or terminate any service agreement with the Eligible Customer or disconnect, suspend or restrict the services in whole or in part for any reason until the earlier of the end of the service term or any renewed term (if any) or such other date which Birdie may determine: if (a) it is in the opinion of Birdie providing the Offer and/or the service would cause it to be in breach of any applicable law, requirement of any competent authority or internal policy; (b) the Eligible Customer's mobile service with Birdie has been suspended or otherwise terminated; (c) Birdie discovers or reasonably suspects that (i) any information which the Eligible Customer provides is inaccurate, incomplete, false or misleading in any respect; and/or (ii) the Eligible Customer might have participated in any illegal, fraudulent, suspicious, deceptive, abusive or unfair behaviours or reselling or otherwise breaching the terms and conditions of Birdie or applicable laws and regulations.

25. These terms and conditions have been translated into Chinese. If there is any contradiction or discrepancy between the English and Chinese versions, the English version shall prevail.